

Terms & conditions

Please read carefully



Dog walking Agreement

Client authorization & terms 2023/24 V3

1. I agree to provide keys / arrange for keys to be available for Pawsome Activities dog walking / Home Visits / Pet Taxi / Puppy visit arrangements.
2. I authorize Pawsome Activities to obtain any emergency veterinary care that may be necessary during the time spent with my pet. Every effort will be made to contact the owner prior to obtaining emergency care. I accept responsibility for any charges related to this emergency care. I also authorize Pawsome Activities to use an alternative veterinarian in the event my regular veterinarian is unavailable.
3. I agree to compensate Pawsome Activities for any additional fees for providing emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, food, or supplies.
4. I understand I will be responsible for any medical expenses and damages resulting from an injury to the pet sitter or other persons by the pet. I agree to cover and hold harmless Pawsome Activities in the event of a claim by any person injured by the pet. I accept full liability for any loss or damage caused by my dog whilst being walked.
5. I agree to notify Pawsome Activities of any concerns/complaints within 24 hours of any appointments.

6. I understand I must state if my pet shows aggression in any way. I understand I must fully disclose any quality or characteristic problems which might make my dog not suitable for walks. Pawsome Activities will not care for pets that imperil their safety or others.

Pawsome Activities Responsibilities

7. Pawsome Activities agrees to provide the services stated in this agreement in a reliable, kind, and trustworthy manner. In consideration of these services and as an express condition thereof, the client specifically waives and relinquishes any and all claims against Pawsome Activities, its employees, or assignments, except those occurring from the negligence of the Dog walker

8. Pawsome Activities accepts no responsibility for security of the premises or loss if other individuals have access to the home during the term of this agreement. During all assignments, dog walking will only be carried out by Pawsome Activities owner or employees, unless prearranged with the client. Pawsome Activities accepts no responsibility for damages to the property if other people have access to the property.

9. Pawsome Activities will not let any dog off his/her lead unless the owner has given written consent.

10. If unforeseen circumstances occur when Pawsome Activities cannot attend to your dog needs due to illness etc, you will be notified straight away.

11. Pawsome Activities is not responsible for damage sustained by a pet escaping because of a faulty lead/collar or a collar that is not properly fitted.

12. Pawsome Activities will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors.

13. It is clearly understood that Pawsome Activities shall not be held responsible for any damage to the client's property, or that of others, caused by the client's pets during the period in which they are in its care. The client has advised Pawsome Activities of all situations, which will relieve it of liability for damage.

14. This agreement is valid for all future walks until a new agreement is signed. Pawsome Activities reserve the right to terminate this agreement at any time, at its sole discretion. The client may terminate this agreement at any time with one month's notice.

15. Pawsome Activities agree to love and care for your pet whilst you are away or at work.

Cancellation Policy

Time slots

Dog walks require a minimum notice of 24 hours for cancellation, less than this will still be charged a cancellation fee of \$10.00

Payment

Invoices will be sent out on the day of service and due to be paid on the day of service or weekly if agreed. This can be done by cash, bank transfer or online payment credit card service. Cash payments may be left on the first walk of the week. A reminder that the balance is due will be sent out to everyone weekly. Future Services cannot be provided until previous weeks service has been paid. If payment is late a late charge may be added to your invoice.

Leads

It is extremely important that suitable leads are provided. If your dog pulls excessively, please provide a lead to cater for this. If suitable leads are not provided appropriate leads owned by the dog walker will be used. If you do not wish this to happen please inform the dog walker.

Prices for Pet Services (as of 1st July 2023)

Details	Price	Additional dog
Meet & Greet	FREE	
1-hour dog walk	\$30.00	\$15.00
40-minute dog walk	\$25.00	\$10.00
30-minute dog walk	\$20.00	\$10.00
Adventure Walk: Picked up & taken to trail/Beach	Quote Provided	
30-minute hire Private Fenced Paddock (max 2 dogs)	\$10.00	\$5.00
1-hour hire Private Fenced Paddock (max 2 dogs)	\$20.00	\$5.00
Home Visit: One on one time with your pet. x2 Visits per day am/pm including a dog walk. Feeding, water & clean up of pet.	Quote Provided	
Pet Taxi: Picked up from your location and taken to requested location	Quote Provided	

Weather

Heat

When the weather is extremely hot and it's evident the dogs are struggling in the heat; hour walks will be shortened accordingly at Pawsome Activities discretion.

Rain, wind and electrical storm

Walks will be normal unless winds are gale force, heavy rain or electrical storm, in this case, owners will be informed that walks may have to be shortened, re-scheduled or credit applied at Pawsome Activities discretion.

Illness/Injury

Either to Pawsome Activities staff or family members or your pet. Appointment can be re-scheduled.

Dog Walker days off

7 days notice will be given for any days off dog walker will be absent from walks.

*Client name: _____

*Date: _____

*Your signature: _____

Pawsome Activities

Dog walker: _____

Date: _____

Signature: _____